

HOW TO

REDEEM YOUR BONUS TITANS GUEST TICKET/S

(For Glass House Club, 11 Game, 8 Game Members who attended Round 16 vs Storm)

1. Go to the [MyDolphins](#) home page and click **Sign In** located in the top right corner.



2. Enter the email address associated with your account then click **Next**.
This is the email address you nominated at the time of sign up. Please note only the primary account holder is set up to access the MyDolphins Account.

My Dolphins NRL Account

Sign In

Email Address *

membership@dolphinsnrl.com.au

Make sure you sign in with your Dolphins NRL Account Manager email and password. This may be different from your personal Ticketmaster account.

Don't have a Dolphins NRL Account? [Create Account](#)

Next

3. Enter your password then click **Sign In**.

My Dolphins NRL Account

Sign In

Password *

.....|

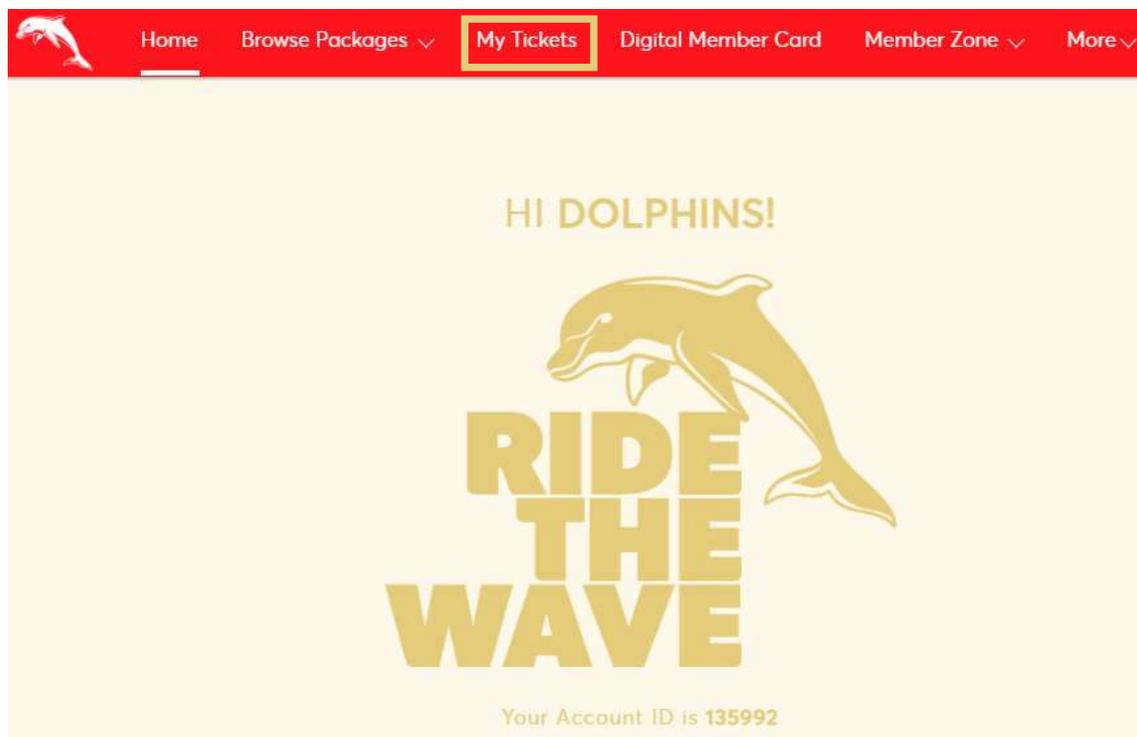
SHOW

Remember Me

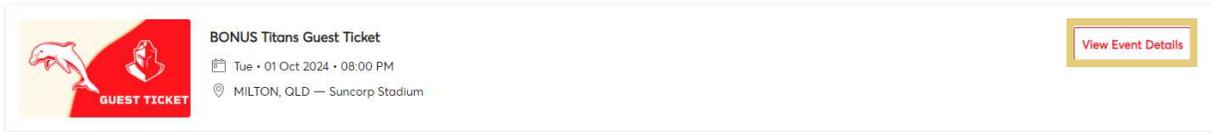
[Forgot Password?](#)

Sign In

4. Select **My Tickets** from the menu

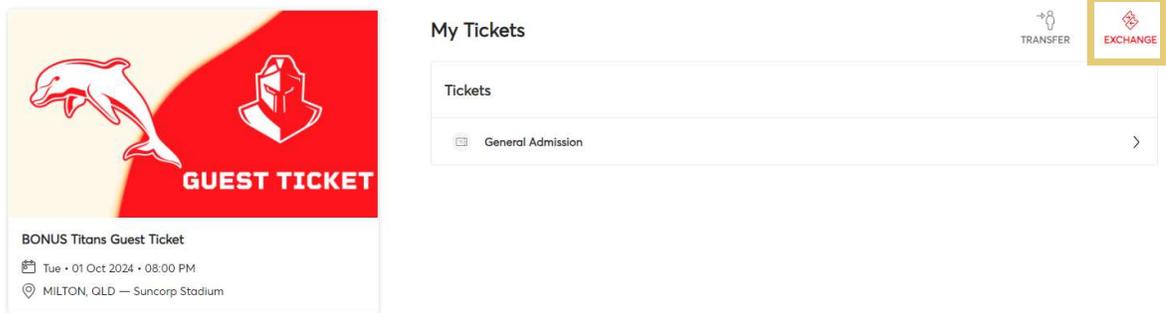


5. Listed will be the tickets for each of your remaining games including your bonus ticket. Find **BONUS Titans Guest Ticket** and click **View Event Details**.
Disregard the date displayed as 01 Oct 2024, this is simply a placeholder date before you redeem into the Titans game itself.

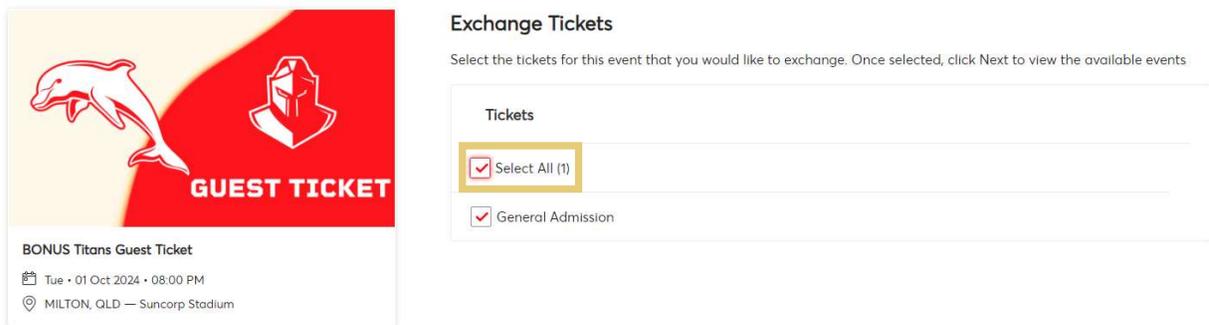


6. **Select Exchange**

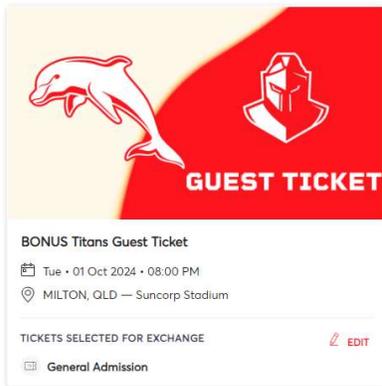
Your guest tickets will be listed as General Admission as the seats have not yet been selected. If you have access to multiple guest tickets, General Admission will be listed for each seat held.



7. Tick **Select All** to redeem a ticket for each of your guest ticket/s. Then select **Continue**.



8. Click **Select Event** next to the Dolphins vs Titans game details.



BONUS Titans Guest Ticket
Tue • 01 Oct 2024 • 08:00 PM
MILTON, QLD — Suncorp Stadium

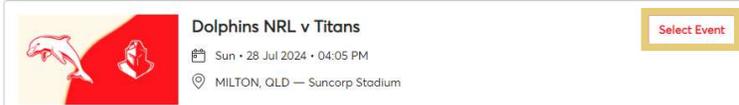
TICKETS SELECTED FOR EXCHANGE [EDIT](#)

General Admission

Exchange Tickets

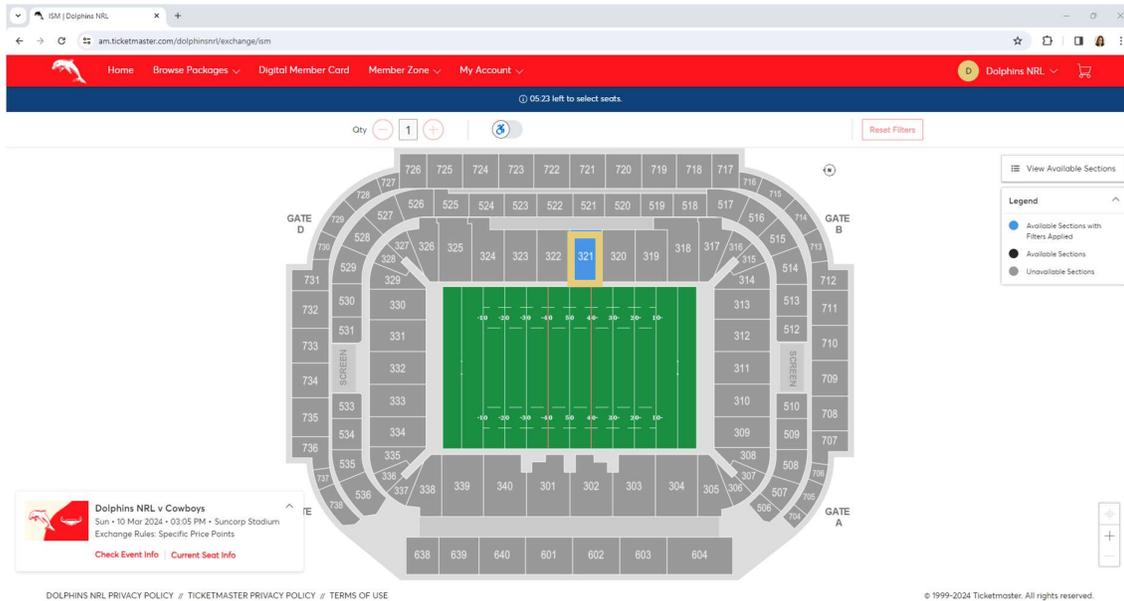
Listed below are the events you are eligible to exchange into. Select the event to continue to select your seats. To edit the tickets you are exchanging, click Edit.

Available Events Sort By: **Event Date** ▾



Dolphins NRL v Titans [Select Event](#)
Sun • 28 Jul 2024 • 04:05 PM
MILTON, QLD — Suncorp Stadium

9. You can select your seat/s from the Interactive Seating Map. Firstly, **choose your desired section**. You can only redeem your guest ticket/s in the same category as your membership seat.



Browser: am.ticketmaster.com/dolphinsnrl/exchange/ism

05:23 left to select seats.

Qty: 1

Legend

- Available Sections with Filters Applied
- Available Sections
- Unavailable Sections

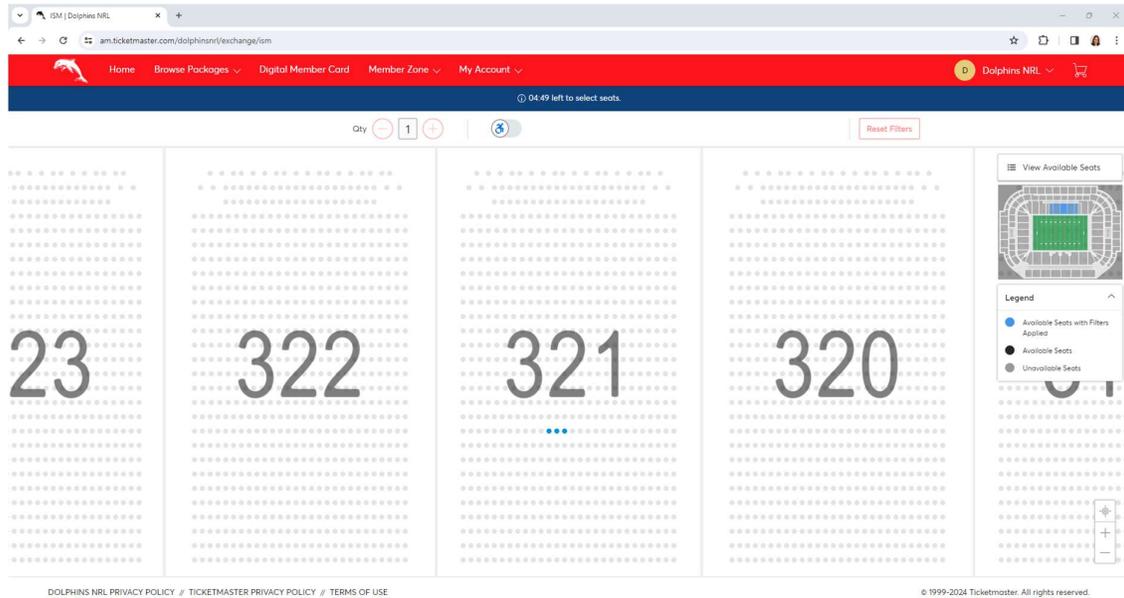
Dolphins NRL v Cowboys
Sun • 10 Mar 2024 • 03:05 PM • Suncorp Stadium
[Check Event Info](#) [Current Seat Info](#)

DOLPHINS NRL PRIVACY POLICY // TICKETMASTER PRIVACY POLICY // TERMS OF USE

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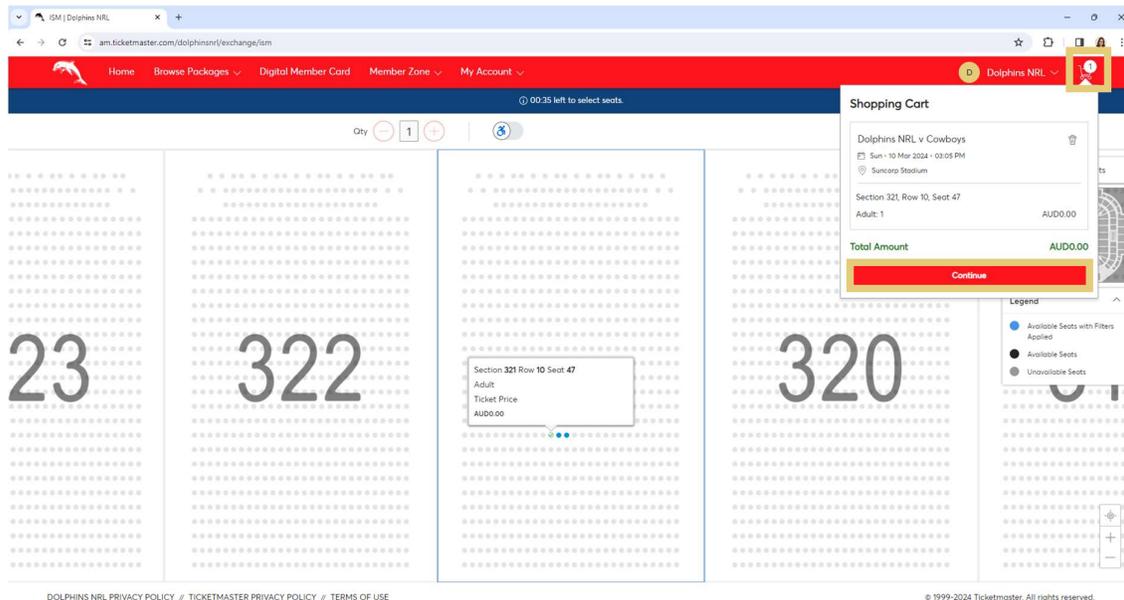
10. Once you select the section, available seats are shown as the blue dots on the seating map. **Click to choose your seat/s.**

In most cases, redeeming tickets next to your standard membership seats will not be possible due to them being reserved by other season members.



11. Once you have selected your seat/s, click the **Shopping Cart** in the top right corner and select **Continue**.

If you would like to purchase additional seats for family and friends, you can click on additional seats on the map which will be at a special Member discounted rate.



12. If you are happy with your selection, confirm by selecting **Submit**.

Review the details of your exchange

Below is a final review of your exchange. Please review the ticket details of your exchanged event and new event as well as the cost summary. Once you review, click Submit.

New Event

[Edit](#)



Dolphins NRL v Titans
QTY: 1 Ticket
Sun • 28 Jul 2024 • 04:05 PM
Suncorp Stadium

New Tickets

Section 301, Row 5, Seat 63

Event selected for Exchange

[Edit](#)



BONUS Titans Guest Ticket
QTY: 1 Ticket
Tue • 01 Oct 2024 • 08:00 PM
Suncorp Stadium

Tickets Selected for Exchange

General Admission

Summary

Cost of New Seats:	AUD 0.00
Section 301, Row 5, Seat 63	AUD 0.00
Applied Credits:	AUD 0.00
Total cost of new seats:	AUD 0.00
Applied Credits:	AUD 0.00
Total Amount Due:	AUD 0.00

Note: Review your selections, your current seats won't be exchanged until you click submit.

Submit

13. To finalise, tick that you accept the Terms & Conditions and select **Place Order**.

Complete the checkout steps and submit your payment

Below are the steps you will need to complete in order to submit your payment. On the right rail, your summary will automatically update based on the options you select under each step. Once you complete each step, click "Submit".

Delivery & Shipping ✓

Dolphins NRL v Titans: Digital
Digital

Payments ✓

Payment Not Required
Since your balance is \$0, you do not need to select a Payment Option or Payment Method. Click Submit below to complete your order.

Order Summary AUD 0.00

I accept the **Terms and Conditions**

Place Order

Cart items

1 Items Summary AUD 0.00

 **Dolphins NRL v Titans**
Section 301, Row 5, Seat 63
AUD 0.00

Total Value AUD 0.00

14. All done! You will receive a confirmation email of your selection.

You can now go back to **My Tickets** to add your guest ticket/s to your wallet or transfer to them to your Secondary Account Holders.

