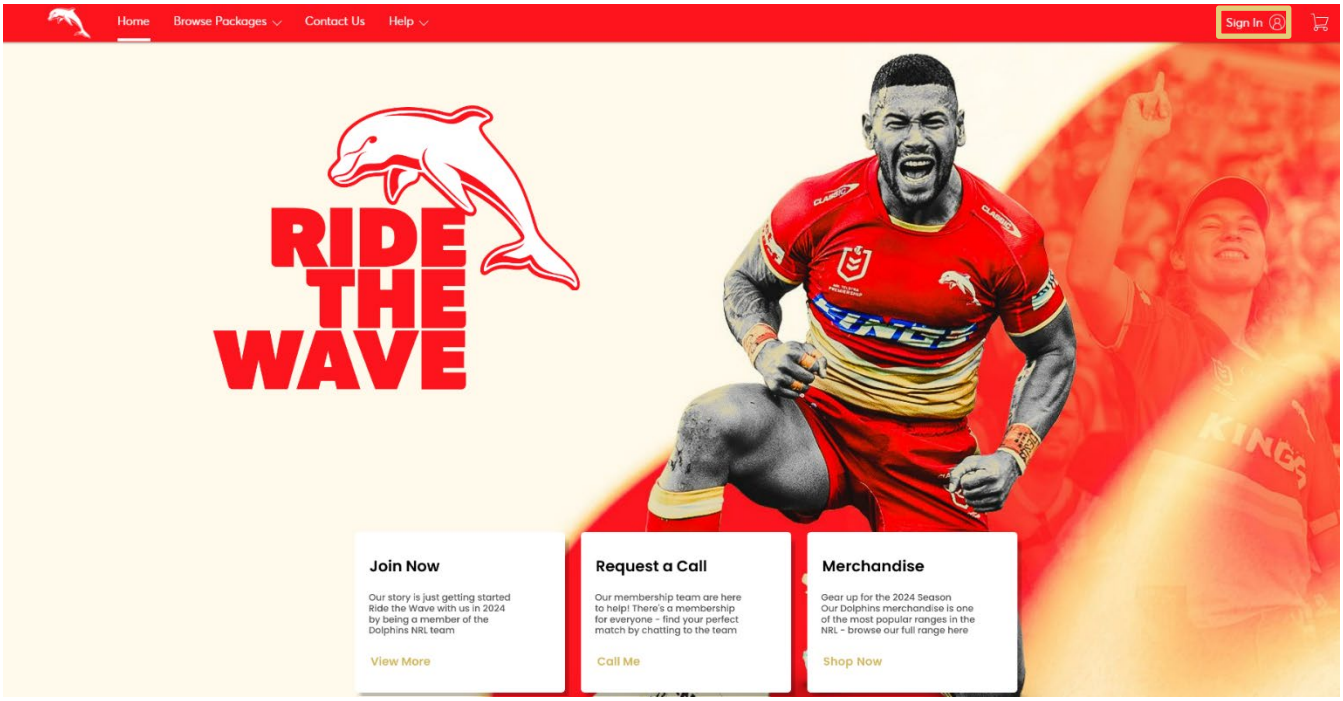
HOW TO
RESET YOUR PASSWORD

1. Go to the **MyDolphins** home page and click **Sign In** located in the top right corner.



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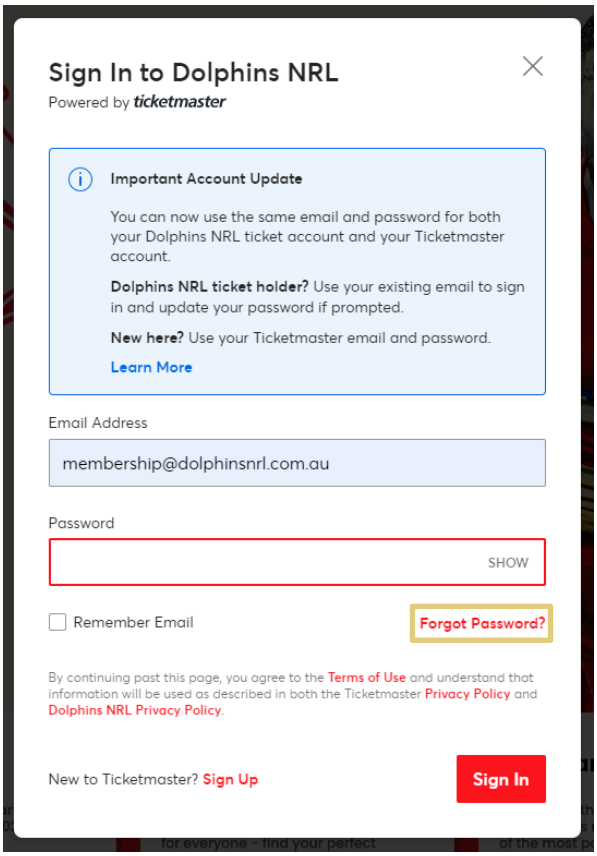
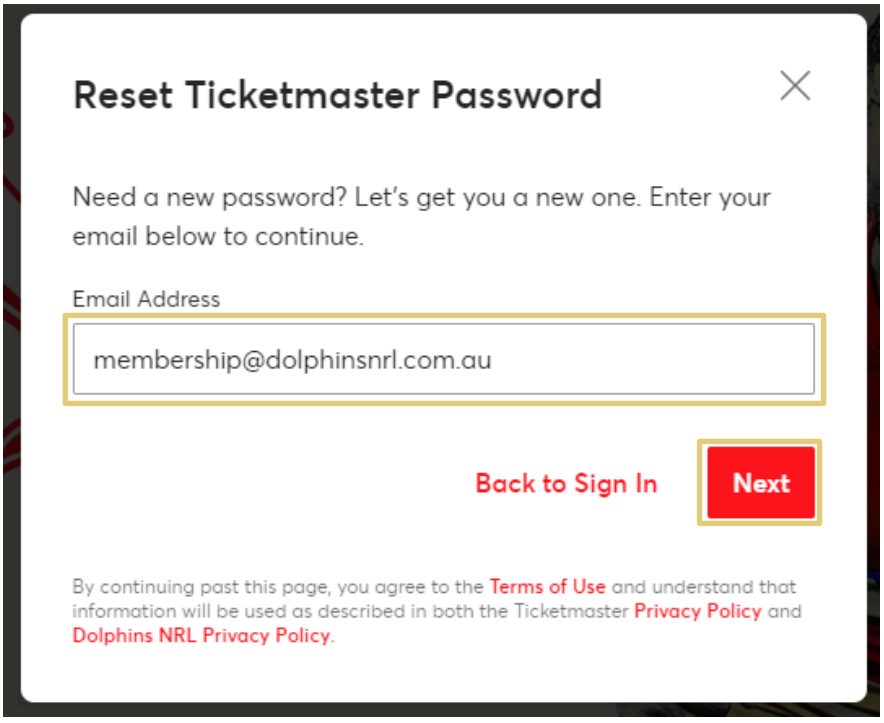
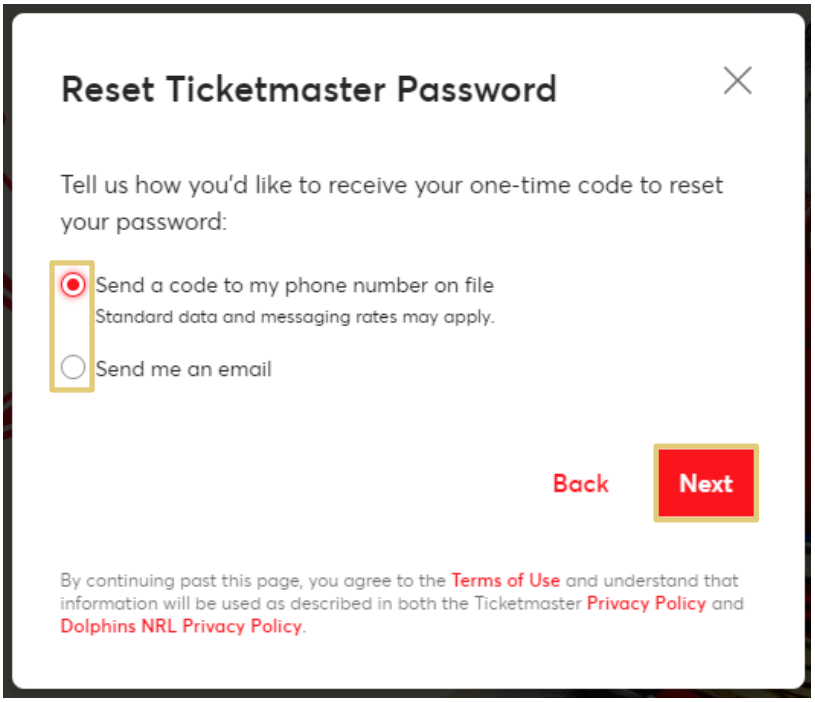
2. Enter the email address associated with your account then click '**Forgot Password?**'.
   This is the email address you nominated at the time of sign up. Please note only the primary account holder is set up to access the MyDolphins Account.



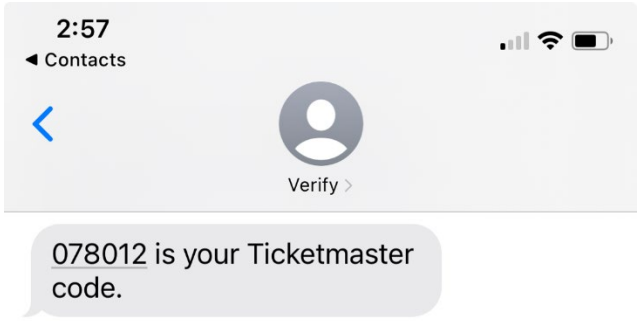
3. Enter the associated email address, then click **Next.**

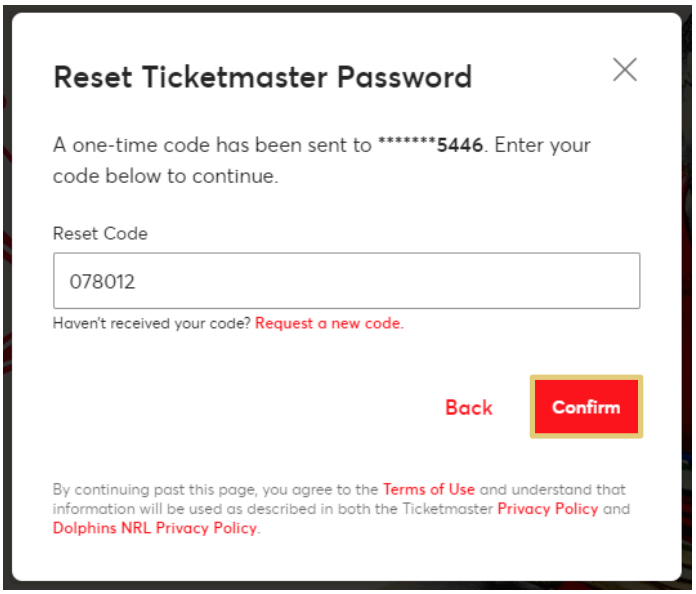
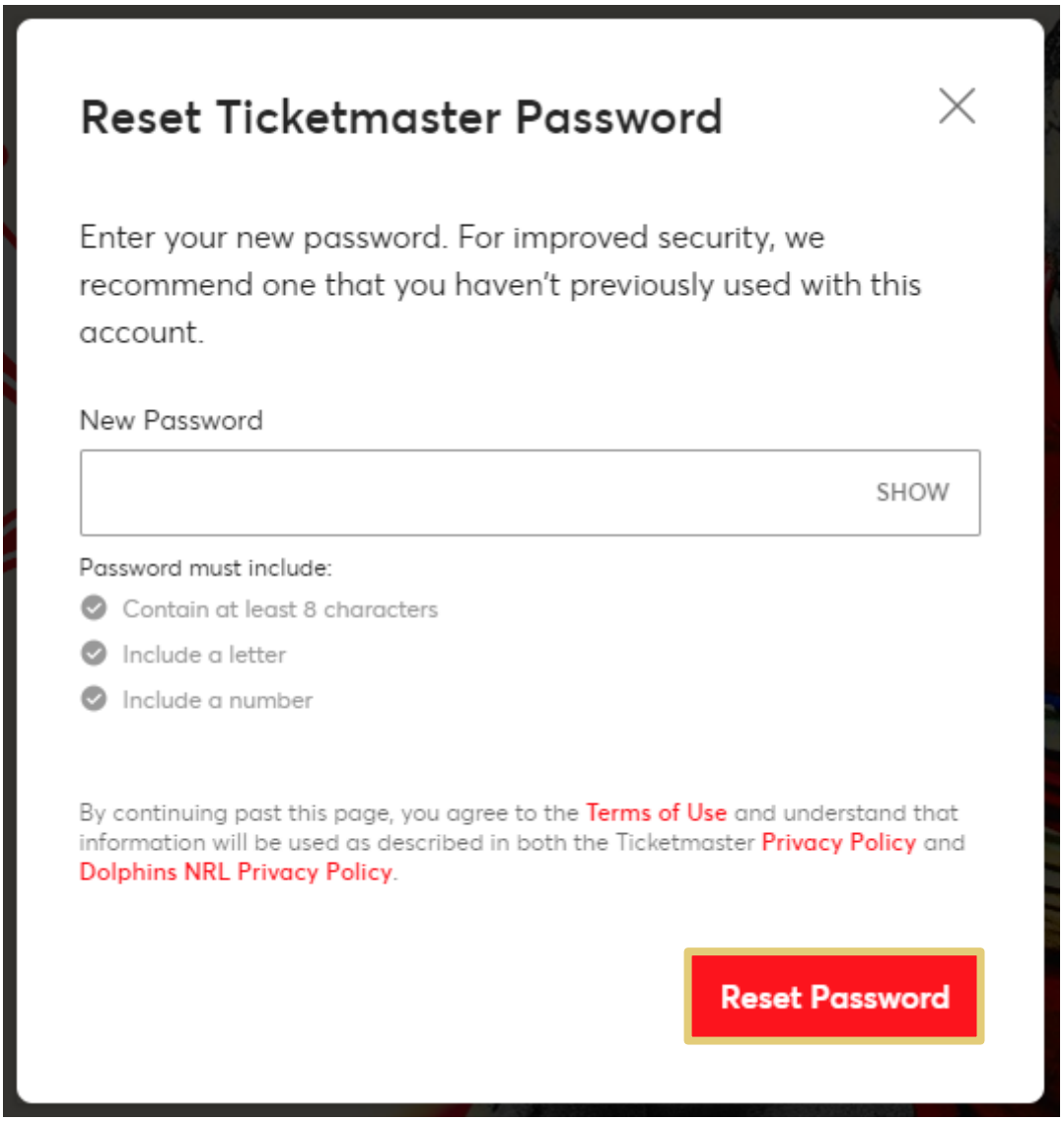


4. Choose your **reset method** – either an SMS or an email - and click **next.**



5. Wait for your **SMS or email** and enter the verification code provided and press confirm.





6. Enter your **new password** and press **Reset Password**. You will then be logged in with your updated password.