



HOW TO UPGRADE YOUR 2025 MEMBERSHIP

1. Go to the [MyDolphins](#) home page and click **Sign In** located in the top right corner.



2. Once you have logged in, a pop-up window will display. Select **Upgrade Now**.

Please note: You will only have access to this pop-up window if you hold a package eligible for upgrade

Dolphins, level up your membership!

Renewing members like yourself are able to upgrade at special member pricing. Better value and more Dolphins action.

Upgrade before 5pm October 15 to be in the running for bonus member exclusive prizes.

Click the Upgrade button now to secure the best seats. Ride the wave with us in 2025.

15 : 08 : 23 : 19
DAYS HOURS MINS SEC

Upgrade Now

3. Your packages which are eligible for upgrade will be listed. Click **Select Plan** on the packages you wish to upgrade then select **Next**.

Select the Membership you would like to upgrade

The available membership packages you can upgrade to are listed below. Select the membership(s) you wish to upgrade, then click Next

Next >

5 Game Membership

 Section POD14, Row E, Seat 23
Adult - Renewal

Cost of Seats:
AUD 360.00 X 1 Seat
= AUD 360.00

Paid Amount:
AUD 0.00

Select Plan

Upgrade until Tue • 15 Oct 2024 • 11:00 PM

- Now you will find listed all the packages which you can upgrade to. Click **Select Plan** on the package you would like to be in for 2025 then select **Next**.

Choose a Membership that you would like to upgrade to

The available membership packages you can upgrade to are listed below. Select the package you wish to upgrade to, then click Next

< Back
Next >

11 Game Platinum

About This Plan

Premium Sideline Seating for 9 Games at SunCorp Stadium and 2 games at Kayo Stadium

Select Plan

[Less Info ^](#)

11 Game Gold

About This Plan

Sideline Seating for 9 Games at SunCorp Stadium and 2 games at Kayo Stadium

Select Plan

[Less Info ^](#)

- Now is the time to select your new seats for next season! Following the prompts on the **Interactive Seating Map** to select your seat upgrade.

Note: Eligible locations are highlighted in Blue. There is a 10-minute timer to finalise your selection!

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6. The Shopping Cart displays all the details surrounding your upgrade including the price difference. Select **Checkout**.

Note: If your membership includes a seat at Kayo Stadium, you will be prompted to also select a seat from the Kayo Stadium Interactive Seating Map prior to reaching the Checkout.

Shopping Cart

Review the items added in your shopping cart below and proceed to checkout in order to confirm them.

New Seats (1)		Edit	
	11 Game Platinum Section 302, Row 29, Seat 16	AUD 660.00 x 1 Seat	AUD 660.00

Current Seats (1)		Edit	
	5 Game Membership Section POD14, Row E, Seat 23	AUD 360.00 x 1 Seat	AUD 360.00

Summary	
Cost Difference	AUD 300.00
Cost of Seats	AUD 660.00
Previously Applied Payments	AUD 0.00
Total Amount Due	AUD 660.00

Note: This total does not include service fees if any. Any applicable fees will be added in the next step at checkout.

[Checkout](#)

7. Select your **Payment Method** and Accept the **Terms and Conditions** to finalise your upgrade!

Complete the checkout steps and submit your request

Below are the steps you will need to complete in order to submit your payment. On the right rail, your summary will automatically update based on the options you select under each step. Once you complete each step, click "Submit".

Delivery & Shipping ✓

11 Game Platinum: Mail ▼

Mail

Kayo Stadium Seats: Mail ▼

Mail

Payments

Payment Options

10 Payments (Auto-Renewal) [View Payment Schedule](#)

By paying by credit or debit card (Visa, MasterCard or American Express) over ten (10) monthly instalments, your membership will be automatically renewed into the same package(s) and seat(s) for subsequent seasons (a "Rolling Renewal").

5 Payments (Auto-Renewal)

Pay in Full (Auto-Renewal)

Order Summary AUD 660.00 ▼

I accept the **Terms and Conditions**

[Pay Today - AUD 66.00](#)

Cart items

1 Add-ons AUD 0.00

 **Kayo Stadium Seats** 🗑️

Section POD13, Row M, Seat 25

AUD 0.00

[Add/Edit Add-Ons](#)

1 Items Summary AUD 660.00

 **11 Game Platinum** 🗑️

Section 302, Row 29, Seat 16

AUD 660.00