

HOW TO REDEEM YOUR SUNCORP STADIUM GAMES (3 & 5 Game Membership)

1. Go to the [MyDolphins](#) home page and click **Sign In** located in the top right corner.



2. Enter the email address associated with your account then click **Next**.

This is the email address you nominated at the time of sign up. Please note only the primary account holder is set up to access the MyDolphins Account.

My Dolphins NRL Account



Sign In

Email Address *

membership@dolphinsnrl.com.au

Make sure you sign in with your Dolphins NRL Account Manager email and password. This may be different from your personal Ticketmaster account.

Don't have a Dolphins NRL Account? [Create Account](#)

Next

3. Enter your password then click **Sign In**.

My Dolphins NRL Account



Sign In

Password *

.....

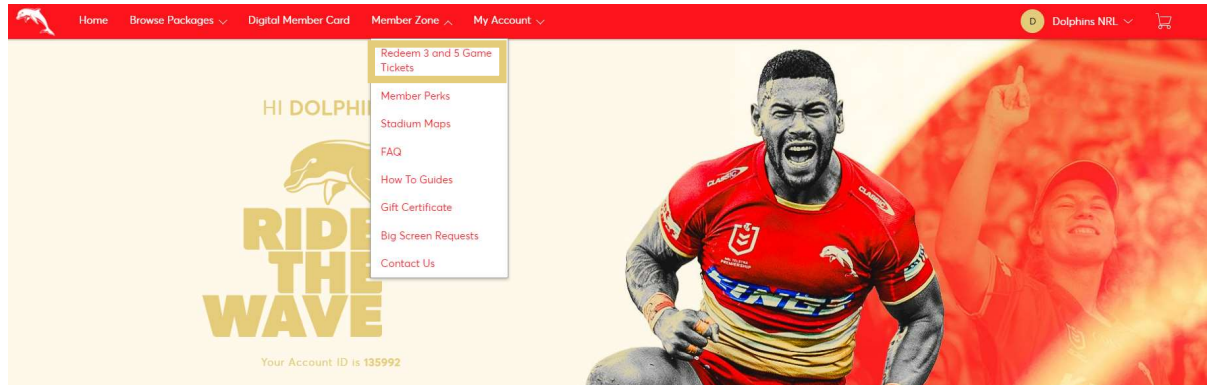
SHOW

☐ Remember Me

[Forgot Password?](#)

Sign In

4. Select **Member Zone** then select **Redeem 3 and 5 Game Tickets** from the drop-down menu



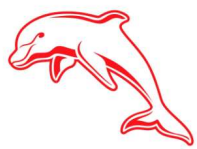
5. Displayed are your tickets which you can select a game for. For your first game, click **Select Event** next to **Game Choice 1**.

Once you finalise your first game selection, you can select Game Choice 2 and Game Choice 3 to choose your second and third games.

	Game Choice 1 Tue • 01 Oct 2024 • 08:00 PM MILTON, QLD — Suncorp Stadium	Select Event
	Game Choice 2 Tue • 01 Oct 2024 • 08:00 PM MILTON, QLD — Suncorp Stadium	Select Event

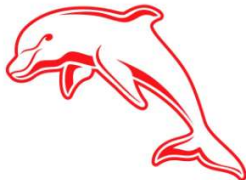
6. Select Exchange

Your tickets will be listed as General Admission as the seats have not yet been selected. If you hold multiple 3 or 5 Game Memberships, General Admission will be listed for each membership held.

 Game Choice 1 Tue • 01 Oct 2024 • 08:00 PM MILTON, QLD — Suncorp Stadium	My Tickets EXCHANGE Tickets General Admission General Admission General Admission
---	--

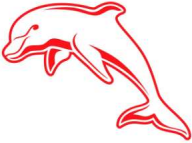
7. Tick **Select All** to redeem a ticket for each of your 3 or 5 Game memberships. Then select **Continue**.

If you hold multiple 3 or 5 Game memberships and only want to redeem a ticket for one of them, only tick one of the General Admission boxes.

 Game Choice 1 Tue • 01 Oct 2024 • 08:00 PM MILTON, QLD — Suncorp Stadium	Exchange Tickets Select the tickets for this event that you would like to exchange. Once selected, click Next to view the available events Tickets ☒ Select All (3) ☒ General Admission ☒ General Admission ☒ General Admission
--	---

8. You will now see each of the games you are eligible to redeem your tickets for. Click **Select Event** next to the game you wish to attend.

[Home](#) [Browse Packages](#) [Digital Member Card](#) [Member Zone](#) [My Account](#) D Dolphins NRL



Game Choice 1

Tue • 01 Oct 2024 • 08:00 PM
MILTON, QLD — Suncorp Stadium

TICKETS SELECTED FOR EXCHANGE [EDIT](#)

- General Admission
- General Admission
- General Admission

Exchange Tickets

Listed below are the events you are eligible to exchange into. Select the event to continue to select your seats. To edit the tickets you are exchanging, click Edit.

Available Events Sort By: Event Date



Dolphins NRL v Cowboys
Sun • 10 Mar 2024 • 03:05 PM
MILTON, QLD — Suncorp Stadium

[Select Event](#)



Dolphins NRL v Wests Tigers
Sat • 06 Apr 2024 • 06:35 PM
MILTON, QLD — Suncorp Stadium

[Select Event](#)



Dolphins NRL v Knights
Sun • 28 Apr 2024 • 02:00 PM
MILTON, QLD — Suncorp Stadium

[Select Event](#)



Dolphins NRL v Sea Eagles
Thu • 09 May 2024 • 07:50 PM
MILTON, QLD — Suncorp Stadium

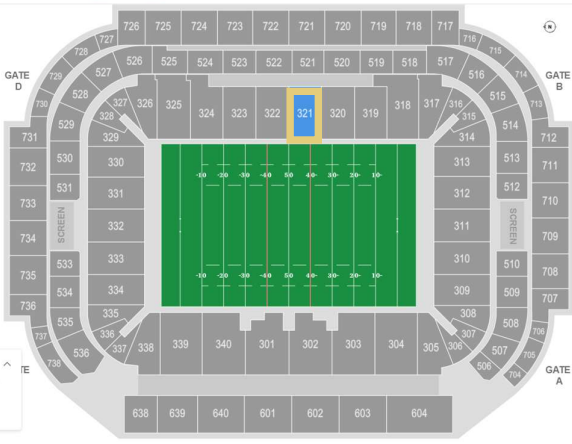
[Select Event](#)

9. You can select your seat/s from the Interactive Seating Map. Firstly, **select your desired section**. Available options are highlighted in light blue.

[Home](#) [Browse Packages](#) [Digital Member Card](#) [Member Zone](#) [My Account](#) D Dolphins NRL

05:23 left to select seats.

Qty - 1 + [Reset Filters](#)



Legend

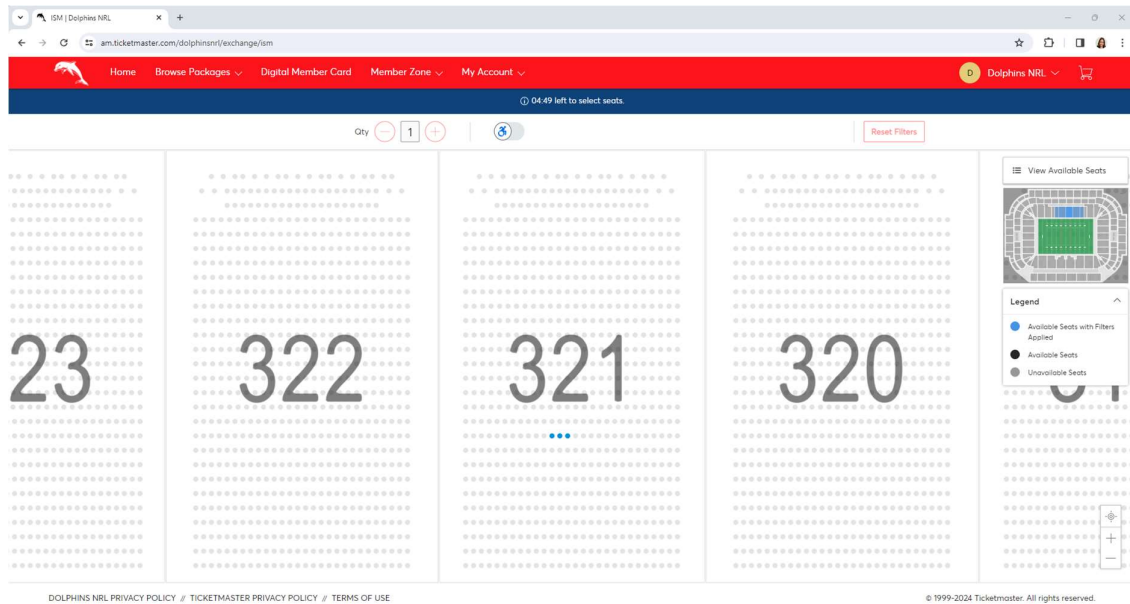
- Available Sections with Filters Applied
- Available Sections
- Unavailable Sections

Dolphins NRL v Cowboys
Sun • 10 Mar 2024 • 03:05 PM • Suncorp Stadium
[Exchange Rules](#) [Specific Price Points](#)
[Check Event Info](#) [Current Seat Info](#)

DOLPHINS NRL PRIVACY POLICY // TICKETMASTER PRIVACY POLICY // TERMS OF USE

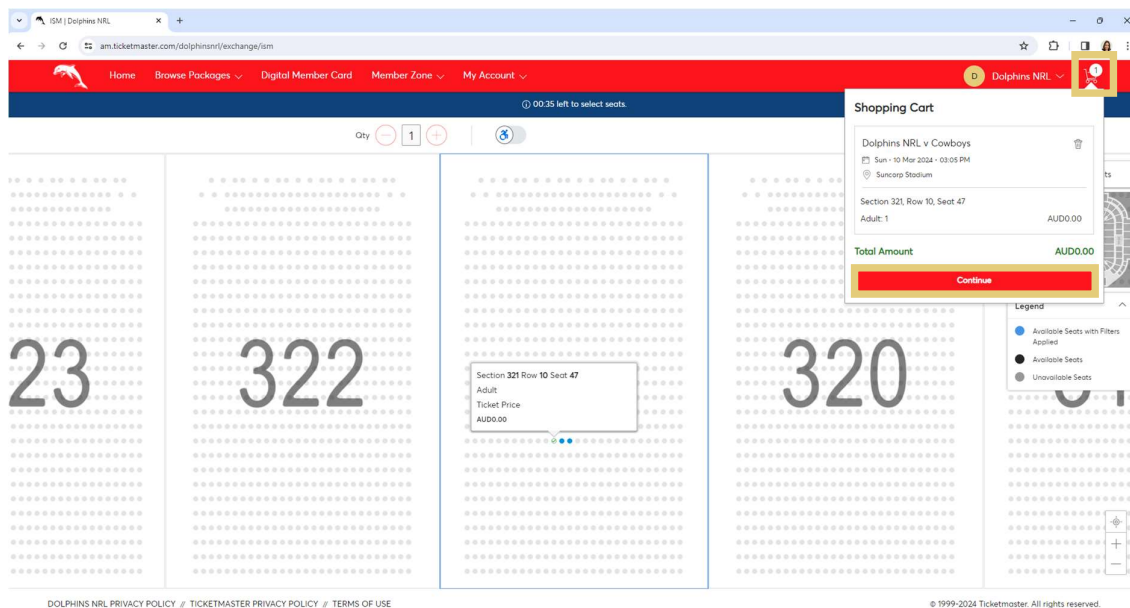
© 1999-2024 Ticketmaster. All rights reserved.

10. Once you select the section, available seats are shown as the blue dots on the seating map. **Click to choose your seat/s.**



11. Once you have selected your seat/s, click the **Shopping Cart** in the top right corner and select **Continue**.

If you would like to purchase additional seats for family and friends, you can click on additional seats on the map which will be at the Member discounted rate.



12.If you are happy with your selection, confirm by selecting **Submit**.

Shopping Cart | Dolphins NRL

am.ticketmaster.com/dolphinsnrl/shopping-cart

Home Browse Packages Digital Member Card Member Zone My Account

D Dolphins NRL

Review the details of your exchange

Below is a final review of your exchange. Please review the ticket details of your exchanged event and new event as well as the cost summary. Once you review, click Submit.

New Event [Edit](#)

 **Dolphins NRL v Cowboys**
QTY: 1 Ticket
Sun • 10 Mar 2024 • 03:05 PM
Suncorp Stadium

New Tickets [^](#)

Section 321, Row 10, Seat 47

Event selected for Exchange [Edit](#)

 **Game Choice 1**
QTY: 1 Ticket
Tue • 01 Oct 2024 • 08:00 PM
Suncorp Stadium

Tickets Selected for Exchange [^](#)

General Admission

Summary

Cost of New Seats: AUD 0.00
Section 321, Row 10, Seat 47

Applied Credits: AUD 0.00
Total cost of new seats: AUD 0.00
Applied Credits: AUD 0.00

Total Amount Due: AUD 0.00

Note: Review your selections, your current seats won't be exchanged until you click submit.

Submit

13. To finalise, tick that you accept the Terms & Conditions and select **Place Order**.

Checkout | Dolphins NRL

am.ticketmaster.com/dolphinsnrl/checkout

Time Remaining 07:28

Complete the checkout steps and submit your payment

Below are the steps you will need to complete in order to submit your payment. On the right rail, your summary will automatically update based on the options you select under each step. Once you complete each step, click "Submit".

Delivery & Shipping 

Dolphins NRL v Cowboys: Will Call
Will Call

Payments 

Payment Not Required
Since your balance is \$0, you do not need to select a Payment Option or Payment Method. Click Submit below to complete your order.

Order Summary

AUD 0.00

☒ I accept the [Terms and Conditions](#)

Place Order

Cart Items

1 Items Summary AUD 0.00

 **Dolphins NRL v Cowboys**
Section 321, Row 10, Seat 47
AUD 0.00

Total Value AUD 0.00

DOLPHINS NRL PRIVACY POLICY // TICKETMASTER PRIVACY POLICY // TERMS OF USE

© 1999-2024 Ticketmaster. All rights reserved.

14. All done! You will receive a confirmation email of your selection.

If you wish to select your other included games now, select **Go Back to My Events** and complete the process again. You do not need to select each game immediately, and you can wait during the season as your schedule allows.

