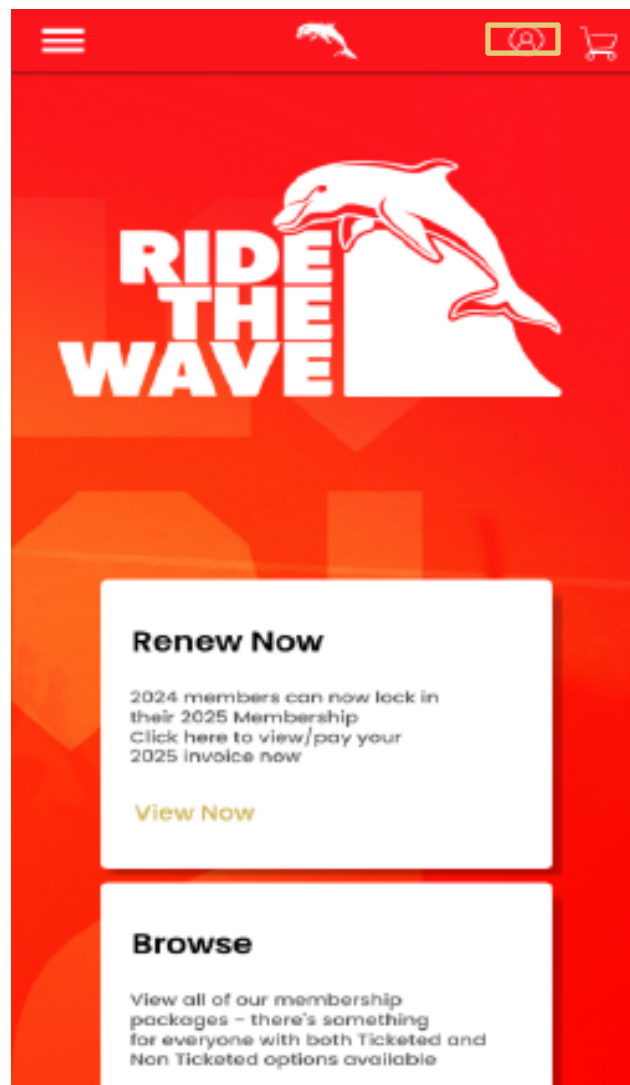## HOW TO
RESET YOUR PASSWORD

1. Go to the **MyDolphins** home page and click **Sign In** located in the top right corner.

2. Enter the email address associated with your account then click '**Forgot Password?**'.
This is the email address you nominated at the time of sign up. Please note only the primary account holder is set up to access the MyDolphins Account.

3. Enter the associated email address, then click **Next.**

4. Choose your **reset method** – either an SMS or an email - and click **next.**

Reset Ticketmaster Password

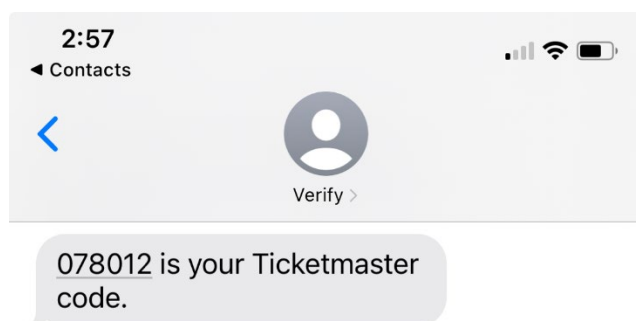Tell us how you'd like to receive your one-time code to reset your password:

◉ Send a code to my phone number on file
Standard data and messaging rates may apply.

◯ Send me an email

Back   **Next**

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5. Wait for your **SMS or email** and enter the verification code provided and press confirm.

2:57
◄ Contacts

Verify ›

078012 is your Ticketmaster code.

Reset Ticketmaster Password

A one-time code has been sent to *******5446. Enter your code below to continue.

Reset Code

078012

Haven't received your code? **Request a new code.**

Back   **Confirm**

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6. Enter your **new password** and press **Reset Password**. You will then be logged in with your updated password.

Reset Ticketmaster Password ✕

Enter your new password. For improved security, we recommend one that you haven't previously used with this account.

New Password

[SHOW]

Password must include:
- ✓ Contain at least 8 characters
- ✓ Include a letter
- ✓ Include a number

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Reset Password